

ICON Porcelain Care & Maintenance:

You've invested in beautiful ICON Porcelain and we want to help you protect your investment. All floor and wall coverings require care and maintenance to look and perform their best.

Warnings

Carefully read the technical information associated with the collection you have purchased before cleaning. This can be found online and in the brochure.

When using any type of product, we recommend you always follow the manufacturer's recommended dosages and set times. First carry out tests on non-installed material or concealed areas of the installed surface before applying to the whole area.

Avoid the use of the following:

- Steel wool pads, scouring pads, or any items containing harsh aids such as metal.
- Ammonia; this will easily discolor grout & sealant.
- Cleaners that contain bleach and/or acid for cleaning and maintenance.
- Oil-based detergents, wax cleaners, or sealants.
- Cleaning agents that contain dye or colorants.

Routine Maintenance & Cleaning

Porcelain tiles require minimal maintenance. They can generally be cleaned with clean water and/or a neutral pH cleaner. If using a detergent we recommend rinsing with clean water and wiping dry to prevent film formation. Spilled liquids, especially those high in acid, may stain the tile if not removed promptly. The same cleaning process will apply for more abrasive tiles or tile if installed outdoors.

Outdoor tiles may be harder to keep clean due to surfaces that have more friction. If using a pressure washer, you must do so with extreme caution. Set the machine to the lowest setting and try it on a very small portion of the tile before proceeding with the rest. Make sure not to stay on one spot for long periods at a time as constant pressure may damage the surface.

Initial Cleaning

Tiles should be thoroughly cleaned of grout after installation to assure ease of maintenance in the future. Once the grout has dried, we recommend the following procedures:

- Remove any coarse debris using a broom, vacuum cleaner, or soft cloth.
- Wet the floor/wall with clean water in order to soak and protect the joints against any corrosive action the detergent may cause.
- Clean using a suitable detergent, which can be applied by hand (with a clean cloth), or with a machine (a single brush machine with medium, non-abrasive bristles or a high-pressure water cleaner).
- Soak up the cleaning solutions with a clean cloth or a suitable vacuum cleaner.
- Thoroughly rinse surfaces with clean, warm water to neutralize the action of the detergent.
- Remove any build-up by gently scraping off. If needed, clean the surface again using a diluted neutral detergent, then rinse using clean warm water and dry

If an epoxy sealant has been used during the installation, any remaining residue on the tile's surface must be removed before the grout has completely hardened. Remember to always carefully follow the instructions supplied by the manufacturer of the product you are using.

Grout Haze

Tile may appear dull if grout haze remains on the surface. This often happens when grout is not thoroughly cleaned from the tile surface immediately following installation. Since grout is a form of cement, it becomes very difficult to remove after drying completely and may even etch the surface of the tile. This can be avoided by grouting only a few manageable sections at a time and cleaning each section well before moving on to remaining areas. This step is particularly important when working with textured or polished tiles. When grout remains on the surface, it attracts and holds dirt, thus making it impossible to restore the original sheen or surface to the tile. Products do exist to remove grout haze, however these products often contain low quantities of acid that can damage the surface of the tile. Extreme caution and supervision is required when using these products.

We do not recommend acid cleaning any of our products.

Any effort to remove grout haze with an acid-based product should be cautiously undertaken by a professional contractor or cleaning company and utilizing extreme caution. Improper use of acids can damage the tile and might result in discoloration of the glaze. If you have any questions, please do not hesitate to contact ITS Customer Service or your sales representative.

DISCLAIMER.

ITS provides the information contained herein to our customers as an information source only. We do not manufacture or supply any installation or cleaning products. Please consult with the manufacturer of the cleaning products you are planning on using for proper handling and application instructions. ITS will not be held liable for any damage caused by any care or maintenance products applied to tiles.